

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 29th day of March ' 2019
C.G.No:21 / 2018-19/Guntur Circle**

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

**G. Sambasiva Rao & Others,
Parisapadu,
Repalle(M),
Guntur Dt.**

Complainant

AND

**1.AE/O/Repalle Rural
2. ADE/O/Repalle
3. DE/O/Tenali**

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding Low voltage problem to the AGL Services.
2. Respondent No: 2 had submitted his written statement to the Forum wherein he submitted that based on the complaint Respondent No:1 had personally inspected the said location and an estimate was prepared for providing of 100 KVA DTR to give load relief to SS-I, 100 KVA DTR at Parisapadu distribuion. After sanction of estimate, work was completed on 23.08.2018.
3. Respondent No. 2 had also enclosed complainant statement addressed to the respondent No. 2 wherein the complainant stated that respondents had installed an additional DTR and his grievance was redressed by the respondents.
4. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 27.03.2019 at 06.30 PM .

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C.G.No.21/2018-19/Guntur Circle

5. Since the grievance of the complainant was resolved by the respondents accordingly the case is disposed off in favour of the Complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 29th day of March 2019.

Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

.Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.